

Report to Council



Date: October 24, 2012
File: 0165-30
To: City Manager
From: Acting General Manager Corporate Sustainability, General Manager Community Sustainability, General Manager Community Services
Subject: Quarterly Report Update

Report Prepared by: Summer Bracey

Recommendation:

THAT Council receives, for information, the Quarterly Report from the Acting General Manager, Corporate Sustainability, General Manager, Community Sustainability and General Manager Community Services, dated October 24, 2012.

Purpose:

To provide Council with an update of the City's activities for the third Quarter of 2012.

Background:

The attached PowerPoint presentation provides a brief summary of some key activities undertaken in the last quarter by the corporation.

The content of the presentation continues to evolve and staff welcomes Council's suggestions in ensuring the report is both informative and timely for our community. All contributors and contributing departments are not expected to attend the Council presentation, however if Council has specific questions that require a staff member attend the meeting, it is requested that the City Clerk be advised in advance of the meeting.

Internal Circulation:

Presentation distributed to all Directors.

Considerations not applicable to this report:

Legal/Statutory Authority:

Legal/Statutory Procedural Requirements:

Existing Policy:

Financial/Budgetary Considerations:

Personnel Implications:

External Agency/Public Comments:

Communications Comments:

Submitted by:

A handwritten signature in black ink, appearing to read "Rob Mayne".

Rob Mayne, Acting General Manager, Corporate Sustainability

cc: J. Paterson, GM, Community Sustainability,

J. Vos, GM, Community Services

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City of
Kelowna

QUARTERLY REPORT

Quarter 3 - October 2012



PASSIONATE PUBLIC SERVICE

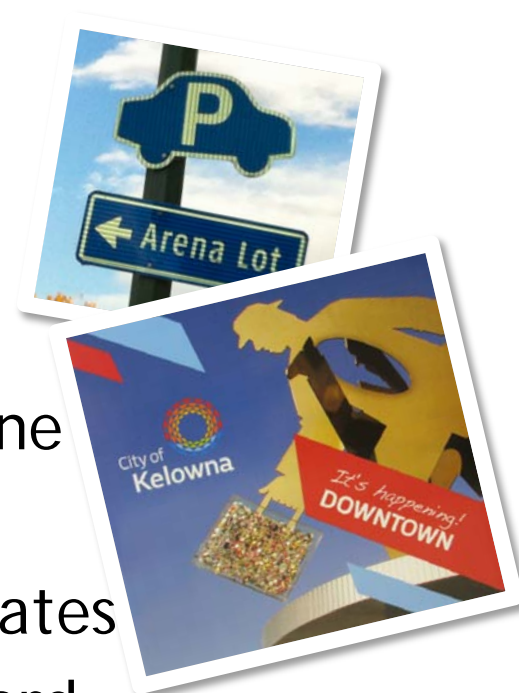
▶ Bernard Avenue Revitalization



[video](#)

PASSIONATE PUBLIC SERVICE

- ▶ Bernard Avenue Revitalization
 - ▶ Construction & communication
 - ▶ Dedicated business liaison
 - ▶ Ground breaking on September 5
 - ▶ Parking Wayfinding signage phase one
 - ▶ Radio, print & online ads
 - ▶ More than 600 subscribers to e-Updates
 - ▶ [Twitter](#) updates via #betteringBernard
 - ▶ 26 retweets



PERFORMANCE EXCELLENCE

- ▶ Regional Active Transportation
 - ▶ Trial On-Street Bicycle Parking Pilot
 - ▶ At GioBean, a café on Water Street downtown
 - ▶ Two vehicle stalls were replaced with 24 bicycles stalls
 - ▶ BC Transit
 - ▶ Assisted in the preparation of a three-year expansion plan
 - ▶ Received for Council endorsement in August
 - ▶ Secured Regionally Significant Gas Tax funding
 - ▶ \$1.4M for Rails with Trails from Spall to Dilworth



PERFORMANCE EXCELLENCE

- ▶ Heritage Canada Foundation National Achievement Award
 - ▶ Laurel Packinghouse Restoration Project
- ▶ Recognized in ESRI Magazine for innovative use of GIS for the Downtown Plan
- ▶ IRONMAN
 - ▶ Submitted bid to host IRONMAN Canada
 - ▶ Kelowna was one of the three finalists selected by the World Triathlon Corporation



PASSIONATE PUBLIC SERVICE

- ▶ Permitting & Development
 - ▶ 464 permits issued
 - ▶ 458 development applications processed
 - ▶ Nine new lots were created
 - ▶ 35 new subdivision applications received
 - ▶ Secondary Suites bylaw amended
 - ▶ Permit issued for Interior Heart & Surgical Centre Building

	2010	2011	2012
Building Permits	\$118.8m	\$57.1m	\$88.7m
Development Applications	77	87	84

PASSIONATE PUBLIC SERVICE

- ▶ Emergency Operation Centre
 - ▶ Support for Trepanier Wildfires in Peachland
- ▶ Operation Unity
 - ▶ Emergency Response Exercise
 - ▶ Test the region's response capability in the event of an aviation disaster
 - ▶ Completed September 13
 - ▶ Involved 40 agencies, with 250 participants
 - ▶ Largest exercise of its kind in the Okanagan
- ▶ Fire Safety House Program
 - ▶ Educated 1,017 children from 11 schools
- ▶ Okanagan Training & Development Council Program



RESPONSIVE CUSTOMER SERVICE

▶ Kelowna International Airport (YLW)

- ▶ Daily service to Los Angeles starts December 2012
- ▶ Runway and Taxiway rehabilitation complete
- ▶ Airport Way Phase 2 complete
- ▶ Passenger
 - ▶ Up 2.42 per cent over Sept. 2011
 - ▶ Up 3.82 per cent YTD
 - ▶ Numbers:



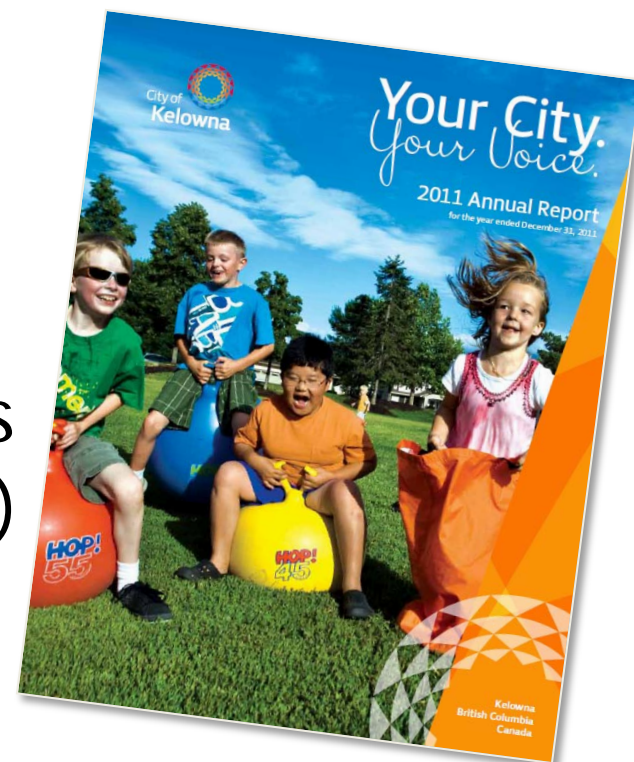
2010	2011	2012
1,050,761	1,046,268	1,086,220

RESPONSIVE CUSTOMER SERVICE

- ▶ Parks
 - ▶ Walnut Ave Retaining Wall Repair complete
 - ▶ Mission Recreation Park Softball Diamond Lighting complete
- ▶ Utility & roadway improvements
 - ▶ Laurier & Borden Avenue water and sewer replacement complete - September
 - ▶ Central Green water, sewer and road restorations complete - September
 - ▶ Maude Roxby water well rehabilitation complete
 - ▶ Asphalt Mill & Fill work complete
 - ▶ Spall Road pavement overlay
 - ▶ Dodd Road traffic calming speed hump installed
 - ▶ Completed sidewalk inspection & 95 per cent of priority one repairs

ENGAGED COMMUNITIES

- ▶ 2011 Annual Report distributed - July 26
- ▶ e-Subscribe service
 - ▶ More than 10,000 subscribers (vs. 4,500 in December 2011)
 - ▶ 2,136 new subscribers this quarter



ENGAGED COMMUNITIES

- ▶ Kelowna Community Theatre
 - ▶ 50th Anniversary Gala - September 13
 - ▶ Updated website at kelowna.ca/theatre
 - ▶ e-Subscribe channel to have theatre news delivered to your inbox



ENGAGED COMMUNITIES

▶ Recreation

▶ 32 outdoor events

▶ 11 in July, 8 in August & 13 in September

▶ Including GranFondo, Across the Lake Swim, Summer Street Social, Center of Gravity, Downtown Kelowna Block Party, Rutland September Days, Paws for a Cause & Scarecrow Festival

▶ Summer program registration:

2010	2011	2012
4,539	4,525	4,115



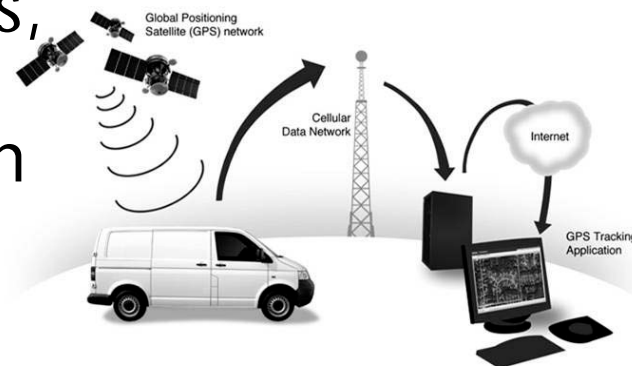
PIONEERING LEADERSHIP

- ▶ Rotary Centre for the Arts
 - ▶ Completion of negotiations and Council approval for new 10-year lease and operating agreement
 - ▶ Including brand standards



PIONEERING LEADERSHIP

- ▶ Fleet Management Systems
 - ▶ 75 installed in City vehicles
 - ▶ Monitors maintenance, driver usage, engine data, and vehicle location & routing information
 - ▶ To reduce: Fuel & operating costs, greenhouse gas emissions, maintenance & mileage
 - ▶ To improve: Resource allocation
 - ▶ To increase: Citizen safety, customer service, driver safety & productivity



PIONEERING LEADERSHIP

- ▶ Alternative Approval Processes
 - ▶ Kelowna Electrical Utility Restructuring Opportunity
 - ▶ FortisBC
 - ▶ Downtown Parkades
 - ▶ Interior Health
- ▶ British Columbia Utilities Commission approved Land Fill Gas to pipeline project
 - ▶ Partnership with FortisBC

SUSTAINABLE CITY

- ▶ Milestones Achieved & Recognized
 - ▶ Recognition from Partners for Climate Protection
 - ▶ Corporate & community milestones, including:
 - ▶ Creating a greenhouse gas emissions inventory and forecast
 - ▶ setting an emissions reductions target
 - ▶ developing a local action plan

SUSTAINABLE CITY

- ▶ Pesticide Free
 - ▶ 26 people registered for the Sept 12 workshop
 - ▶ 86 attendees in 2012
- ▶ Adopt-a-Stream & Yellow Fish Road
 - ▶ 75 volunteers donated 86 hours to clean local streams from July to September
 - ▶ 27 bags of garbage were collected and
 - ▶ 16 Yellow Fish were painted



SUSTAINABLE CITY

- ▶ smartTRIPS 2013
 - ▶ Springvalley announced as location of second pilot
 - ▶ More than 2,000 residents
 - ▶ Three schools
 - ▶ New school travel program component
- ▶ Safe Routes to School
 - ▶ 6 projects complete



THIRD QUARTER REPORT

▶ kelowna.ca/connect

