

SUMMARY:

The Active Living & Culture Fees and Charges Bylaw sets the fees and charges for certain recreation, parks and cultural services and facilities.

This bylaw is a 'consolidated' version and includes amendments up to the date listed in the bylaw heading. It is placed on the Internet for convenience only, is not the official or legal version, and should not be used in place of certified copies which can be obtained through the Office of the City Clerk at City Hall. Plans, pictures, other graphics or text in the legal version may be missing or altered in this electronic version.

CITY OF KELOWNA
BYLAW NO. 9609
REVISED: July 11, 2022

**CONSOLIDATED FOR CONVENIENCE TO INCLUDE
BYLAW NO. 10119, 10230, 10362, 10448, 10728, 11366, 12119 and
12409**

A Bylaw to Establish Fees and Charges for Active Living and Culture Services

WHEREAS pursuant to the *Community Charter*, City Council may, by bylaw, impose a fee payable in respect of all or part of a service of the municipality, the use of municipal property, or the exercise of authority to regulate, prohibit or impose requirements;

AND WHEREAS Council is desirous of setting fees and charges for the use of, or admission to, certain recreation, parks and cultural services and facilities;

NOW THEREFORE the Municipal Council of the City of Kelowna, in open meeting assembled, enacts as follows:

1. Pursuant to Section 194 of the *Community Charter*, there are hereby levied the fees or charges for recreation, parks and cultural services and facilities as set out in Schedules "A" to "H" attached to and forming part of this bylaw.

BL10448, BL10728, BL11366, BL11366 and BL12409 amended Section 2:

2. In addition to any fee or charge set out in Schedules "A" to "H", the following shall apply:
 - (a) A damage deposit and a non-refundable rental deposit may be required for rental of a City of Kelowna facility, with the fees and conditions defined in the City's Condition of Use & Allocation Policy.
 - (b) Overdue accounts shall be subject to a monthly interest charge.
 - (c) Where a monthly instalment payment plan is made available to users for the purchase of one (1) year passes to Parkinson Recreation Centre, a \$30.00 service charge shall be applied;
 - (d) Where overnight parking at a City of Kelowna facility has been approved pursuant to the City's Conditions of Use & Allocation Policy for Recreation Facilities, Theatre, Sportsfields and Parks for participants of tournaments or special events, a fee of \$15.00 per vehicle per night shall be charged;
 - (e) Returned payment fees will be applied to all returned payments as per Miscellaneous Fees and Charges Bylaw No. 9381.
 - (f) The Director of Active Living & Culture or designate is authorized to periodically amend rates on a short term basis for the purpose of facility use maximization or community development.
 - (g) All rentals subject to extra fees as defined in the City's Condition of Use & Allocation Policy.

BL10448, BL10728 and BL11366 replaced Section 3

3. The fees and charges as noted in Schedules A, B, C, D, E, F and G will increase each year by two (2)% on the date specified in each Schedule unless otherwise noted by a multi-year rate schedule.

BL10448 added a new Section 4 and BL12409 amended Section 4

4. This bylaw may be cited for all purposes as the City of Kelowna "Active Living & Culture Fees and Charges Bylaw No. 9609".

BL10728 added a new Section 5 and BL11366 amended Section 5:

5. Active Living and Culture – Conditions of Use and Allocation Policies Manual details the application and administration of all fees stated within this bylaw.

BL10728 added a new Section 6 and BL11366 amended Section 5:

6. The Director of Active Living and Culture, or designate, is hereby authorized to ban any individual or groups from City recreation and cultural facilities for engaging in behaviour that has the potential to negatively affect the health, safety and well being of people attending the facilities and programs as outlined in the Active Living and Culture General Banning Policy, as amended from time to time.

Read a first, second and third time by the Municipal Council this 10th day of July, 2006.

Adopted by the Municipal Council of the City of Kelowna this 24th day of July, 2006.

"Sharon Shepherd"

Mayor

"Stephen Fleming"

Deputy City Clerk

SCHEDULE A

BL10362, BL10448, BL10728, BL11366 and BL12409 amended
Schedule A:

Parkinson Recreation Centre – Facility Admission Fees & Charges
1800 Parkinson Way, Kelowna, B.C.

- All rates are subject to taxes unless otherwise stated.
- *Single Entry or Drop-In rates are inclusive of tax where applicable.
- Rates are effective October 1, 2022 and will increase annually on April 1 every year thereafter.

<u>Tickets</u>	Single Entry or Drop-In * tax included	10 Entry Card**	20 Entry Card**
Adult (19-64)	\$7.50	\$60.30	\$106.40
Youth/Student (13-18)	\$5.50	\$44.70	\$78.80
Child (7-12)	\$3.25	\$25.90	\$45.80
Preschool (3-6)	\$2.00	\$14.40	\$25.40
Seniors (65-74)	\$5.50	\$44.70	\$78.80
Seniors (75+)	\$3.50	\$26.80	\$47.40
Family	\$16.00	\$129.60	\$228.80

<u>Passes</u>	1 Month Pass	3 Month Pass	6 Month Pass	1 Year
Adult (19-64)	\$60.34	\$159.71	\$276.79	\$468.46
Youth/Student (13-18)	\$44.72	\$118.30	\$205.03	\$347.01
Child (7-12)	\$25.95	\$68.62	\$118.91	\$201.27
Preschool (3-6)	\$14.30	\$37.87	\$65.64	\$111.02
Seniors (65-74)	\$44.72	\$118.30	\$205.03	\$347.01
Seniors (75+)	\$26.83	\$70.99	\$123.05	\$208.17
Family	\$129.62	\$343.04	\$552.81	\$935.53

Infants 2 & under free

Family defined in the Active Living & Culture Conditions of Use and Allocation Guidelines

**Denotes entry card expires 2 years from date of purchase

Child & Preschool is swim only with access to hot tub and steam room

Facility Pass includes access to pool, hot tub, steam room, fitness facility and drop-in gymnasium

Facility Promo Pass - 50% discount provides unlimited access to the fitness centre and pool for one month and is available to new facility customers only

Corporate Wellness Pass Program - 25% discount off 1 year Adult Facility rate or on 100 or more Adult Facility single entries

Access Pass Fees

- The Access Pass is a discount recreation pass for persons with a permanent disability who meet the eligibility requirements set by the Director of Active Living & Culture or designate
- Access Passes are tax exempt and the discount rates are based on a one year Adult Facility Pass (as noted on the previous page)

Access Pass	
Combination Access Pass	67%
Program Access Pass (Annual pass January 1 st - December 31 st)	75%
Facility Access Pass	75%

Administration Fees:

- Membership Cancellation Fee - \$5.00 for monthly and yearly passes cancelled prior to expiration
- Program Withdrawal Fee - \$5.00
- Membership Card Replacement Fee - \$5.00
- Monthly Payment Plan - \$30.00 per year processing fee per pass

Registration Service Agreements:

- Active Living & Culture provides registration services to enable non-profit community organizations to provide a wide variety of recreational and educational programs to the residents of Kelowna. The fee charged is for the facilitation of the registration process based on \$15 per registrant plus applicable taxes and is subject to the terms and conditions of the Registration Service Agreement.

Parkinson Recreation Centre – Facility Rental Fees & Charges
1800 Parkinson Way

- All rates are subject to taxes unless otherwise stated.
- Rates are effective October 1, 2022 and will increase annually on April 1 each year thereafter
- Rates are per hour with a 3 hour minimum rental unless otherwise stated
- Daily rate is charged at 10 hours.

GYMNASIUM

- Gymnasium rates are per hour.

	Whole Gym	Half Gym
Adult	\$70.00	\$35.00
Youth	\$35.00	\$17.50

ROOM RENTALS

- Rates are per hour with a 3 hour minimum unless otherwise stated.
- Daily rate is charged at 10 hours.

Rooms	Commercial Rental Rates Hourly Rate	Non-Profit/Casual Community Users Rental Rates Hourly Rate
Apple Room	\$150.00	\$75.00
MacIntosh Room	\$106.00	\$ 53.00
Spartan Room	\$76.00	\$38.00
Kitchen	\$30.00	\$15.00
Gala Boardroom (Boardroom Table in Place)	\$50.00	\$25.00
Orchard Room (Bartlett, Red Haven & Sun Haven Sections + 2 kitchenettes)	\$82.00	\$41.00
Bartlett Room (+ kitchenette)	\$60.00	\$30.00
Cherry Room	\$60.00	\$30.00
Red Haven Room	\$50.00	\$25.00
Sun Haven Room (+ kitchenette)	\$60.00	\$30.00

Haven Room (Red Haven & Sun Haven Sections + 2 kitchenettes)	\$76.00	\$38.00
Bartlett Sun Room (Bartlett & Sun Haven Sections + 2 kitchenettes)	\$76.00	\$38.00
Outdoor Areas A & B (only available with room rental)	\$42.00	\$21.00
Outdoor Barbeque: (only available with room rental & does not include kitchen facilities)	\$100.00 per day	\$50.00 per day
PRC Changerooms/Showers (tournament and event bookings)	\$100.00 per day	\$50.00 per day

Aquatic Clubs Training & Competition - Fees & Charges

H2o Adventure & Fitness Centre – 4075 Gordon Drive
Parkinson Recreation Centre – 1800 Parkinson Way

- All rates are subject to taxes unless otherwise stated.
- Rates are effective October 1, 2022 and will increase annually on April 1 each year thereafter.

H2O ADVENTURE & FITNESS CENTRE

Non-Profit Clubs Training & Competition	Rates per lane per hour
Minor (local)	
25m	\$11.00
50m	\$17.00
Adult (local) & Minor (non-local)	
25m	\$17.00
50m	\$25.00
Adult (non-local)	
25m	\$25.00
50m	\$38.00

PARKINSON RECREATION CENTRE

Rental Rates	During Regular Pool Hours – per lane per hour	Outside Regular Pool Hours – per hour for the full pool
Non-Profit Minor		
25m	\$10.00	\$86.00
Non-Profit Adult		
25m	\$15.00	\$129.00
Commercial	\$30.00	\$257.00

Outside Regular Pool Hours:

- Includes two lifeguards for a maximum number of participants as required by the LifeSaving Society

SCHEDULE C

BL10362, BL10448, BL10728, BL11366 and BL12409 amended or replaced Schedule C:

Apple Bowl – Facility Rental Fees & Charges

1555 Burtch Avenue

- All rates are subject to taxes unless otherwise stated.
- Rates are effective October 1, 2022 and will increase annually on April 1 every year thereafter.
- All rate/hour fees are capped at 10 hours per day with a 2 hour minimum.
- Changeroom/shower bookings are only available to PRC field use bookings and only when the Apple Bowl is not booked

Full Facility Rates (Events)	Rates per hour
Commercial	\$ 170.00
Community Use/Adult Organization (Non-profit)	\$85.00
Community Use/Minor Organization (Non-profit)	\$64.00
School District No. 23 Track Meets	N/C

Stadium Amenity Rates (Exclusive Use)	Rates per hour
Track & Field Practice – Minor Organizations (Non-profit)	\$ 28.00
Track & Field Practice – Adult Organizations (Non-profit)	\$38.00
Changerooms/Showers	\$50.00/changeroom (per day) **

** Additional charges may apply if additional cleans are required

SCHEDULE D

BL10362 , BL10448, BL10728, BL11366 and BL12409 amended or replaced Schedule D:

Sports Fields – Rental Fees & Charges

Various locations in Kelowna

- All rates are subject to taxes unless otherwise stated.
- Rates are effective October 1, 2022 and will increase annually on April 1 every year thereafter.
- Rates are per hour (capped at 10 hours per day) and include lights.

LEAGUE PLAY

Prime Time Rates	Minor	Adult	Commercial
Field A	\$ 13.00	\$26.00	\$52.00
Field "Modified" A	\$11.00	\$22.00	\$44.00
Field B	\$10.00	\$20.00	\$40.00
Field C	\$5.00	\$10.00	\$20.00

LEAGUE PLAY & TOURNAMENT PLAY

Non-Prime Time Rates	Minor	Adult	Commercial
Field A	\$10.00	\$20.00	\$40.00
Field "Modified" A	\$8.00	\$16.00	\$32.00
Field B	\$7.00	\$14.00	\$28.00
Field C	\$4.00	\$8.00	\$16.00

ARTIFICIAL TURF

Rental Rates	Minor	Adult	Commercial
Prime Season	\$ 25.00	\$50.00	\$100.00
Non-Prime Season	\$13.00	\$26.00	\$52.00
½ Field – Prime Season	\$13.00	\$26.00	\$52.00
½ Field – Non-Prime Season	\$7.00	\$14.00	\$28.00

Park - Activity Permit Fee	Rate
Per Month	\$89.00
Per Season	\$442.00

SCHEDULE E

BL10362, BL10448, BL10728, BL11366 and BL12409 amended or replaced Schedule E:

Arenas – Rental & Admission Fees & Charges

Memorial Arena – 1424 Ellis St
Rutland Arena – 645 Dodd Rd
Prospera Place – 1234 Water St
Capital News Centre – 4105 Gordon Dr

COMMUNITY USE RENTALS

- All rates are subject to taxes unless otherwise stated.
- Rates are effective October 1, 2022 and will increase annually on April 1 every year thereafter.

Rental Rates – Memorial, and Rutland Arenas	Rate per hour
Minor/School District #23 & Private Schools (to grade 12) – Prime Time & Non-Prime Time	\$105.00
Adult/Commercial – PRIME TIME	\$210.00
Adult/Commercial – NON-PRIME TIME	\$157.50
Dry Floor – Minor	\$ 47.00
Dry Floor – Adult/Commercial	\$94.00
	Rate per day
Community Events Rate – Prospera (not including set-up or take-down)	\$2,002.00

PUBLIC SKATING

- Taxes included.
- Rates are for Memorial, Rutland & Capital News Centre Arenas.
- Punch card expires 2 years from date of purchase

Admission Rates	2022/2023	2023/2024	2024/2025
Preschool (5 & under)	\$3.00	\$3.00	\$3.00
Children (6-13)	\$4.00	\$4.00	\$4.00
General Admission	\$4.75	\$4.75	\$4.75
Seniors (65+)	\$3.00	\$3.00	\$3.00
Family Skating Pass (Maximum 5 persons)	\$12.50	\$12.50	\$12.50
Parent and Tot Skate	\$3.00	\$3.00	\$3.00
Skating Punch Card – 10 visits (all ages)	\$37.00	\$37.00	\$37.00
Skating Punch Card – 20 visits (all ages)	\$70.00	\$70.00	\$70.00

SCHEDULE F

BL10230, BL10362, BL10448, BL10728, BL11366 and BL12409 replaced or amended SCHEDULE F:

Multi-Purpose Facilities – Rental Fees & Charges

Okanagan Mission Activity Centre – 4398 Hobson Rd
Kinsmen Fieldhouse Hall and Media Centre – 3975 Gordon Dr
Cedar Creek Community Centre – 5160 Chute Lake Rd
Rutland Activity Centre and Sport Kelowna – 765 Dodd Rd
 Parkinson Activity Centre – 1790 Parkinson Way

- All rates are subject to taxes unless otherwise stated.
- Rates are effective October 1, 2022 and will increase annually on April 1 every year thereafter.
- Rates are per hour with a 3 hour minimum rental unless otherwise stated.
- Daily rate is charged at 10 hours.

	Non-Profit /Casual Community Users Rental Rates	Commercial Rental Rates
	Hourly Rate	Hourly Rate
Okanagan Mission Activity Centre Hall and Kitchen	\$32.00	\$64.00
Kinsmen Fieldhouse Hall Hall and Kitchen	\$32.00	\$64.00
Kinsmen Media Centre Meeting Room	\$25.00	\$50.00
Cedar Creek Community Centre Main Hall & Kitchenette	\$32.00	\$64.00
Meeting Room only	\$25.00	\$50.00
Rutland Activity Centre Hall	\$41.00	\$82.00
Multi-Purpose Room	\$38.00	\$76.00
Meeting Room	\$25.00	\$50.00
Kitchen	\$15.00	\$30.00
Sport Kelowna Boardroom	\$25.00	\$50.00
Parkinson Activity Centre Activity Room	\$30.00	\$60.00
Main hall	\$53.00	\$106.00
Kitchen (per day)	\$120.00	\$240.00
Meeting Room	\$25.00	\$50.00
Lounge	\$30.00	\$60.00

SCHEDULE G

BL10362, BL10448, BL10728, BL11366 and BL12409 amended or replaced Schedule G:

Other Facilities/Parks – Fees & Charges

- All rates are subject to taxes unless otherwise stated.
- Rates are effective October 1, 2022 and will increase annually on April 1 every year thereafter unless otherwise stated.

Outdoor Events Application Fee Category	Non-Profit Rates per licence	Commerical Rates per licence
A	\$67.00	\$134.00
B	\$100.00	\$200.00
C	\$133.00	\$266.00
D	\$166.00	\$332.00

	Non-Profit Rates			Commercial Rates		
	3 Hr Min. Rate	Additional Hours	10 hour Max. per day	3 Hr Min. Rate	Additional Hours	10 hour Max. per day
Park Rental – per section of park	\$41.00	\$14.00	\$140.00	\$81.00	\$27.00	\$270.00
Ticketed Events - Gross Gate	4% of gross ticket sales to a maximum of \$4,000.00			8% of gross ticket sales, to a maximum of \$8,000.00		
<ul style="list-style-type: none"> • Rental rates for ticketed events will be based on a percentage of gross ticket sales or base park rental, whichever is greater. • The rate is based on the event dates only. Set up and take down days will not be included in the calculation, but park rental fees will apply. • If the event is on multiple days, the Gross Gate calculation applies to the highest gross revenue day with the remaining day(s) maximum rate calculated at 50% of that day. 						
Permission to apply for a Special Event Permit Fee	\$ 77.00					
Sound System	\$100.00 per day					
Weddings & Memorials in City parks	\$150.00 for a maximum of 3 hours					
Road/Street Closure	\$100.00 per day up to a maximum of 3 blocks – additional blocks \$30 per day to a maximum charge of \$300 per day					
Parking Lot Closure	\$60 per parking bay per day up to a maximum of 80 stalls per bay					

Bleachers:	Non-Profit Rates	Commercial Rates
Transportable Bleachers ▶ (1 st day)	\$197.00	\$394.00
Transportable Bleachers ▶ (additional days)	\$90.00	\$180.00
Standard Paris Bleachers ▶ (1 st day)	\$223.00	\$446.00
Standard Paris Bleachers ▶ (additional days)	\$91.00	\$182.00
Grand Promenade – Convention/Trade Show Space (see Conditions of Use & Allocations Guidelines for map):		
• Any 1 Display Area	\$434.00	\$434.00
• Any 3 Display Areas	\$1,121.00	\$1,121.00

Other Facilities/Parks – Fees & Charges

- All rates are subject to taxes unless otherwise stated.
- Rates are effective October 1, 2022 and will increase annually April 1 every year thereafter.

Tennis & Pickleball Courts	Court per Hour	Court per Day (10hr max)
Non-profit	\$6.00	\$60.00
Commercial	\$12.00	\$120.00

Pickleball Kelowna	2022
Per member	\$20.40

Court per Hour	Basketball and Outdoor Multi-Sport Courts	Beach Volleyball
Minor	\$10.00	\$9.00
Adult	\$20.00	\$18.00
Commercial	\$40.00	\$36.00

SCHEDULE H

Kelowna Community Theatre – Fees & Charges 1375 Water Street, Kelowna, B.C.

- All rates subject to taxes unless otherwise stated.
- The rates in the Bylaw are effective as of July 1, 2022.
- On January 1, 2024 and every year thereafter, the Rental Rate Basic Fee will increase by 2%. All other fees will be evaluated periodically.

LOBBY – RECEPTION OR MEETING

- The Lobby, as an open space, is available for rental when the Main Stage is not booked or during Main Stage Rehearsals and is bookable 60 days in advance.
- If required theatre technical staff may be added to the booking at the renter's expense.
- FOH services may be available in consultation with staff.
- Minimal technical support is available and is included with the rental.

Rental Rates for Lobby (3-hour rental)	Basic Fee
Commercial	\$260.00
Non-profit Organization	\$182.00
Local Non-profit Organization	\$130.00
City of Kelowna	\$78.00
Additional rental hours (after 3 hours)	20% of the Basic Fee per hour

MAIN STAGE – PERFORMANCE

- A theatre technician is included with the first 8 hours of the rental.
- Includes 6 hours of Front of House (FOH) support – ticket takers, concession, ushers

Rental Rates (12-hour maximum)	Basic Fee
Commercial	\$1,600.00
Non-profit Organization	\$1,120.00
Local Non-profit Organization	\$800.00
City of Kelowna	\$480.00
The final rental charge will be either the basic fee as stated above, OR 10% of gross ticket sales (capped at 2.5 x the Basic Fee), whichever is the greater amount. Where the number of complimentary tickets issued for a single performance is greater than 10% of house capacity the rental client may be charged up to 2.5X the Basic Fee for the rental.	
Additional rental hours (after 12 hours)	20% of the Basic Fee per hour
Extended Multi-Day Rental (Commercial only) (minimum of 14 consecutive days excluding dark days)	70% of the Basic Fee
Dark Day Rate during rentals of 10 consecutive days or longer (maximum 2 days for each 10 day run)	15% of the Basic Fee
Additional Same Day Performance (includes 3 additional FOH hours and 4 additional Tech hours)	50% of the Basic Fee per additional performance OR 10% of gross ticket sales for all performances within the day. The

	rental rate charged is capped at 2.5X the total rental rate for the day (Basic Fee + Additional Same Day Performance Fee).
Public Dress Rehearsal or performances to school groups on the same day as ticketed performances (includes 1.5 additional FOH hours and 2 additional Tech hours)	25% of the Basic Fee

MAIN STAGE – REHEARSAL

- Rehearsal days are only available in preparation for a performance.
- A theatre technician is included with the first 4 hours of the rental.
- Rehearsal days do not include access to Lobby/Front of House.

Rental Rates (4 hours)	Basic Fee
Commercial	\$800.00
Non-profit Organization	\$560.00
Local Non-profit Organization	\$400.00
City of Kelowna	\$240.00
Additional rental hours (after 4 hours)	20% of the Basic Fee per hour

BLACK BOX – PERFORMANCE

- Rates include lighting and sound equipment dedicated to the Black Box, tables, fridge and bar and do not include additional equipment or technical support.
- Technical support is required for events that involve making changes to the lighting system or sound system.
- If warranted, due to safety or complex technical needs, theatre technical staff may be added to the booking at the renter's expense.
- FOH services are not included with Black Box rentals. If FOH services are required, arrangements can be coordinated with the Patron Services Coordinator.
- Capital Improvement Fee (CIF) is not applicable on admissions.

Rental Rates	Basic Fee
Commercial	\$540.00
Non-profit Organization	\$378.00
Local Non-profit Organization	\$270.00
City of Kelowna	\$162.00
Extended Multi-Day Rental (Commercial only) (minimum of 14 consecutive days excluding dark days)	70% of the Basic Fee
Dark Day Rate during rentals of 10 consecutive days or longer (maximum 2 days for each 10 day run)	15% of the Basic Fee
Access to Lower Hallway and Dressing Room A (when available)	\$80.00 per day

BLACK BOX – MEETING OR REHEARSAL (NO AUDIENCE)

- Rates include lighting and sound equipment dedicated to the Black Box, tables, fridge and bar and do not include additional equipment or technical support.
- Technical support is required for events that involve making changes to the lighting system or sound system.

- If warranted, due to safety or complex technical needs, theatre technical staff may be added to the booking at the renter's expense.

Rental Rates	Basic Fee
Commercial	\$240.00
Non-profit Organization	\$168.00
Local Non-profit Organization	\$120.00
City of Kelowna	\$72.00
Hourly Rate (after 12 hours)	30% of the Basic Fee per hour
Access to Lower Hallway and Dressing Room A (when available)	\$80.00 per day

ADDITIONAL FEES

- **Additional Fees not subject to an annual increase.**

Additional Technical Support	Fee
Theatre Technicians hourly rate (after those hours included in the specific rental, minimum call-out 2 hours)	\$53.00 per hour
Theatre Technicians overtime multiplier (after 8 hours and up to and including 10 hours)	1.5 times the rate per hour per technician
Theatre Technicians overtime multiplier (after 10 hours)	2 times the rate per hour per technician

Additional Service Fees	Fee
Capital Improvement Fee (Main Stage ticketed events)	\$2.00 per admission paid, by donation or complimentary
Capital Improvement Fee (Main Stage un-ticketed events)	To be negotiated by KCT Manager and approved by the Divisional Director or their delegate
Percent (%) of gross proceeds from commercial client merchandise (CDs, clothing, event souvenirs) sales	15% if KCT sells 10% if renter sells
Front of House Bar/restocking	\$100.00 per category
Front of House services after first 6 hours	\$100.00/hour or portion thereof
Towel Service	\$3.00 per item
Statutory Holiday Fee	\$500 per day
Live-stream Fee (all rental spaces), if charging for access to a live-stream link during a performance.	\$75.00
SOCAN and ReSound fees	As per copyright legislation
Piano Tuning/ Security Services/ Labour Crew (if arranged by KCT)	Market rate
Janitorial Services for additional cleaning as determined by theatre management	Market Rate (\$300 minimum)

FRONT OF HOUSE SERVICES

- As of July 1, 2022, all mainstage rentals will be required to ticket their events through the KCT Box Office.
- A Ticket Fee applies to all complimentary tickets issued to the client. Complimentary tickets may not be resold. Where the number of complimentary tickets issued for a single performance is greater than 10% of house capacity the rental client may be charged up to 2.5X the Basic Fee for the rental.
- All events will be listed on the theatre.kelowna.ca website with no additional charge. Supplementary marketing packages are available.

Box Office	Fee
Box Office Ticket Service Fee (charged per each individual ticket sold via Internet, phone or box office)	Ticket Price is: Up to \$15: \$4.00 \$15 - 25: \$5.50 \$25-45: \$7.00 \$45 to \$65: \$8.00 \$65 to \$85: \$9.00 \$85+: \$10.00
Subscription Ticket Fee (3+ shows sold together as a season)	35% Discount applied to Box Office Ticket Service Fee
Free or Complimentary Issued Tickets (maximum number of complimentary tickets is 10% of the house capacity)	\$1.00 per ticket (up to 10%)
Set-up Fee (Commercial and Non-profit Organization) excludes Local Non-profit Organization	\$150.00 per event
Festivals and multi-day events using alternative entry mechanisms	To be negotiated by KCT Manager and approved by the Divisional Director or their delegate
Cancellations: <ul style="list-style-type: none"> • Promoter Cancellation Fee • Promoter Change of Date Fee • Patron Cancellation (only if the show permits cancellations) • City of Kelowna Cancellation 	<p>\$500 + 2.5% of gross sales</p> <p>\$5.00 per ticket + 2.5% of ticket value for tickets refunded</p> <p>Credit issued for ticket – less the ticket service fee</p> <p>100% refunded with no fee to promoter</p>

Supplementary Marketing Support	Fee
Marketing support provided using a la carte or multi-package options	\$50 - \$2500

Concession	Fee
A variety of alcoholic and non-alcoholic beverages and snacks will be offered for sale from concessions located within KCT.	Varied